

# Domaine de la Garenne

YOUR FRENCH GETAWAY

## TERMS AND CONDITIONS

### 1. Deposit

A deposit of 25% of the total accommodation price, once cleared by the owner's bank, will confirm the booking. The reservation cannot be held unless the completed booking form is returned by e-mail within 48 hrs and the required deposit is received within 3 (three) days of the date of making the reservation.

### 2. Payment of the balance

The balance of the total accommodation price must be paid no later than 8 (eight) weeks prior to the commencement date of the holiday.

### 3. Cancellation

You may only cancel the booking if notice of cancellation is received in writing (or by e-mail) from the person who made the booking and then the following cancellation charges will be payable:

- If notice of cancellation is received more than 8 (eight) weeks before the holiday commencement date, the full amount of the deposit is forfeit.
- If notice of cancellation is received between 8 and 6 (eight and six) weeks before the holiday commencement date, you will remain liable to pay a sum equal to 50% of the total accommodation price.
- If notice of cancellation is received between 6 and 4 (six and four) weeks before the holiday commencement date, you will remain liable to pay a sum equal to 75% of the total accommodation price.
- If notice of cancellation is received less than 4 (four) weeks before the holiday commencement date, you will remain liable to pay the whole (100%) of the total accommodation price.

We recommend you take out adequate holiday insurance to cover the possibility of late holiday cancellation. Address for notice of cancellation is: L'Ebaupin, La Simonniere, 79190 Sauze Vaussais, France. Or by e-mail [enquiries@domaine-de-la-garenne.com](mailto:enquiries@domaine-de-la-garenne.com)

### 4. Services

In the months May to September (inclusive), the total accommodation price includes all electricity, (except for the use of electric convector heaters) gas (except when used for central heating) and water charges. Outside this period (October to April inclusive) the metered cost of gas and electricity will be charged additionally at the end of your holiday. Bed linen (with the exception of cot bedding), towels (except for beach and pool towels) and tea towels are provided. Consumables are not provided.

### 5. Changeover Day

During July and August, changeover day is Saturday. Outside these months, the day can be flexible. Guests are welcome after 4pm on day of arrival and are requested to vacate their gite by 10am on day of departure.

### 6. Breakages/Hirers Responsibilities

Full payment is required 8 (eight) weeks prior to holiday commencement together with a returnable £150 breakages deposit.

You are responsible for respecting the gite, its contents and amenities and for leaving it in good order and clean condition. Failure to do so may result in the deduction of all or part of your breakages deposit together with any additional sums required to make good the damage caused. If you commit any serious abuse of or damage to the gite, its contents or amenities, we reserve the right to treat your holiday as cancelled (full cancellation charges will apply) and we will require you to leave the property immediately. Only persons listed on the booking form may occupy the gite or use the Domaine de la Garenne facilities. Should you need to make a change to the list of

persons in your party this must be done in writing (by post or e-mail) in advance of your stay. We may refuse your party admission to the property and/or request any of your party to leave immediately if prior notification of change is not received. In the absence of damage, or the need for additional cleaning, your deposit will be returned, in full, within 14 (fourteen) days of departure.

### **7. Baby Equipment**

A cot, high chair and baby bath can be provided at no additional cost provided the requests are made at the time of booking.

### **8. Amenities**

The use of the gite, its contents and all other amenities or equipment provided on the site, including the pool, is entirely at the hirer's own risk. The owners cannot accept responsibility for injury, loss or damage to the hirer and others included in their party, or their belongings including motor vehicles. The owners of the property are not held responsible for any loss or inconvenience that may be suffered as a result of any unforeseen breakdown in the pumping/filtration or any other equipment used in the pool. The owners reserve the right to close the pool or restrict the hours of swimming for any period of time in circumstances which they believe, in their absolute discretion, to be necessary in the interests of health and safety.

### **9. Domaine de la Garenne Website Details**

Whilst every effort is made to ensure the accuracy of the details provided, the representations and descriptions therein will not give rise to any liability on the part of the owners. Every effort will be made to notify any detailed changes prior to the commencement of your holiday.

### **10. Smoking Policy**

Smoking is NOT permitted in any of the gites or within the pool area.

### **11. Pets**

Pets cannot, unfortunately, be accommodated.

### **12. Wheelchair Access**

Pathways from the car park to each gite are level. Ground floor bedrooms and bathroom facilities can be available in each gite (the wet room design in La Chouette is particularly suitable). Access to the pool side is possible by wheelchair, although there are no physical aids for entry and egress from the pool itself.

### **13. Supplemental Charges and Optional Extras**

- If you require a linen change during your stay, there will be a charge of £5 per person
- Heating, if used, is charged locally and is payable at the end of your stay
- There is a charge of £5 per week should you wish a television (French channels only) to be available
- A DVD player is available for rent for £5 per week

### **14. Discounts**

- 10% discount if booking start date is less than 2 weeks away
- 10% discount if booking length is greater than 4 weeks
- Winter rental available at negotiated rates

### **Contact Details**

Janet and Roy King, L'Ebaupin, La Simonniere, 79190 Sauze Vaussais, France.

E-mail: [enquiries@domaine-de-la-garenne.com](mailto:enquiries@domaine-de-la-garenne.com). Telephone number: +33 5 49 27 32 81

If you have any special requests or require further information, please e-mail us with details at the time of booking.